

Monmouth County HSC Performance Goals

Standard	Monmouth Standard
<p>Length of Time Persons Remain Homeless – Monmouth HSC is interested in seeing a reduction in the total length of time people remain homeless. Programs should work to improve outreach so as to identify those experiencing homelessness as quickly as possible and attempt to rapidly connect them to permanent housing so as to limit the amount of time they remain homeless.</p>	<p>5% reduction from previous year</p> <p>Average Length of Homelessness 175 days or less</p>
<p>Returns to Homelessness – Monmouth HSC is interested in seeing people remain stably housed after exiting the homeless service system. Programs should work to connect participants with the appropriate types of services and housing supports to help reduce returns to homelessness</p>	<p>5% reduction from previous year</p> <p>Returns to homelessness 9.5% or less</p>
<p>Number of Homeless Persons – Monmouth HSC is interested in seeing the overall number of people experiencing homelessness in the community reduced. Programs can work through the coordinated assessment system to effectively identify and connect those experiencing homelessness to the appropriate housing and supports.</p>	<p>5% reduction from previous year</p>
<p>Employment and Income Growth – Monmouth HSC is interested in supporting stability in and access to permanent housing. Homeless service providers can assist households in strengthening their stability in housing by assisting them in connecting to income and benefits that will help to promote long-term success in accessing and maintaining housing.</p>	<p>20% connected to employment 20% increase employment income</p> <p>54% connected to cash benefits 54% increase cash benefits income</p> <p>56% connected to non-cash benefits</p>
<p>Number of Persons becoming homeless for the first time – Monmouth HSC is interested in seeing a reduction in the number of people experiencing homelessness for the first time. Prevention programs can work closely with homeless system providers to identify and divert households at risk of homelessness from entering into homelessness</p>	<p>5% reduction from previous year</p>
<p>Successful Placements & Retention in Permanent Housing - Monmouth HSC is interested in seeing households access permanent housing as quickly as possible and maintain permanent housing as well. All system providers should focus on connecting participants to stable housing and providing and/or connecting households to the appropriate level of support so as to ensure maintenance of permanent housing.</p>	<p>80% of PH participants remain in permanent housing</p> <p>80% of all exits are to permanent housing</p>
<p>Improve thoroughness of Outreach – Monmouth HSC is interested in seeing the homeless service system provide an adequate level of outreach and access to ensure every person experiencing homelessness is able to connect with the services they need to end their experience of homelessness. Improving outreach includes making services geographically accessible, ensuring hours of operation are flexible, providing language support as appropriate, addressing ADA needs, providing culturally appropriate access and ensuring services are client centered.</p>	

Other Performance Goals

Standard	Goal
HMIS Data Quality – Monmouth HSC is interested in seeing accurate system data is captured in a central database. System data is critical to the local planning process and must be kept up-to-date and accurate	Less than 10% missing on all UDEs
Effectiveness of Outreach – Monmouth HSC is interested in seeing that outreach is not only thorough and accessible, but is also effective in helping people experiencing homelessness to connect to the services and housing supports to end their homelessness.	___% connected to ES & TH ___% connected to PH Overall ___% placed in shelter, institutional setting or housing
Program Utilization Rates – Monmouth HSC is interested in seeing programs serving those experiencing homelessness are optimally used and meet the community needs	Utilization rates of 85% or higher
Priority Populations Served – Monmouth HSC is interested in seeing programs serving people experiencing homelessness work to address the needs of priority populations so as to ensure a collective effort to end homelessness for all persons.	___% of those served are CH ___% of those served are veterans ___% of those served are youth ___% of those served are families
Housing Turnover Rates – Monmouth HSC is interested in seeing low turnover rates in permanent housing connected to participant compliance issues. As programs utilize a housing first approach they should attempt to support households in housing and/or help them identify an appropriate alternative housing arrangement wherever possible.	Less than 10% turnover rate
Participation in Coordinated Assessment – Monmouth HSC is interested in seeing all homeless services streamlined through the coordinated assessment process. This requires all programs to work closely with the coordinated assessment agency to identify, assess and connect participants to permanent housing.	